# EO SIMAIRI

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# PROFESSIONAL PROFILE - IT Engineer | Cloud Engineer | DevOps Engineer

A qualified IT/Cloud Engineer with 8+ years of experience providing IT support to leading organisations in Zimbabwe with networks of up to 3000 employees and 2,5 million active subscribers, maintaining IT system integrity for successful and ongoing business operations, as well as designing solutions that account for growth and new technologies of tomorrow. His heightened analytical and problem-solving ability, meticulous attention to detail and IT expertise combined with an approachable demeanour and interrelationship skills, has enabled him to provide helpful, innovative and practical IT solutions for colleagues at all levels, contributing to their ability to perform effectively and with confidence. He is well-positioned to add value to any organisation seeking an experienced IT/Cloud Engineer to collaborate with key stakeholders in order to achieve IT objectives.

### **COMPETENCIES & ATTRIBUTES**

- Team Leadership
- Customer Support
- Adaptable/Agile Thinking
- Collaboration/Teamwork
- Financial Acumen
- Documentation Formulation
- Troubleshooting
- Attention to Detail
- Decision-making skills
- Reporting

- Work Autonomously
- Listening skills
- Motivational skills
- Reporting skills
- Stress Management

- AREAS OF STRENGTH
  - Leadership Garnering buy-in and engagement by providing an environment of acceptance and support.
  - IT/Cloud Technology Utilising the latest IT platforms and technologies to achieve operational and business goals.
  - **Risk Management** Staying abreast of technology in order to identify and mitigate related risks.
  - Stakeholder Management Investing time in people for greater synergy, enthusiasm and innovative results.
  - **Communication** Ability to explain technical issues clearly to non-technical stakeholders at all levels.

## INDUSTRY-SPECIFIC SKILLS

- Cloud Computing
- Network Administration
- Network Security
- Linux Operating Systems
- Network Upgrades & Error fixes
- Analytics
- Systems Administration

## **CAREER SUMMARY**

NETWORK ENGINEER

Zimbabwe Revenue Authority - Mar 2018 - Present

# IT SYSTEMS & NETWORK ENGINEER

Telecel Zimbabwe - Jan 2012 Feb 2018

## **EDUCATION & CERTIFICATION**

- Bachelor of Science Honours Degree in Information Systems (Distinction) Women's University in Africa 2013-2016
- Diploma in Applied Information Technology (Merit) University of Zimbabwe - 2010 - 2013

#### Certification:

- Microsoft Certified Azure Fundamentals
- AWS Certified Solutions Architect Associate (SAA)
- MCSA CCNA Certified & CCNP Certified
- Cisco Certified Specialist Enterprise Core
- Microsoft Certified Solutions Expert
- LPI Linux Essentials
- Implementing and Operating Cisco Data Center Core Technologies
- Certified VMware Professional Data Center Virtualization 2021

\*Additional Certification shown on LinkedIn

- Linux Administration
- Cisco, IOS/NX OS
- DNS
- SD-WAN
- Git
- Python
- VPN Technologies

- VMware, Microsoft systems
- Static routing, SQL databases & VMware.
- Networking components & hardware components.
- ITIL incident, problem & change management

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## CAREER EXPERIENCE

# **NETWORK ENGINEER**

Zimbabwe Revenue Authority - Mar 2018 - Present

**Role Overview:** Responsible for the installation and maintenance of computer networks based on various technologies. **Network size managed:** 3000+ employees and 65 stations

### Responsibilities:

- Administering and designing LANs, WANs internet/intranet, and voice networks.
- Analysing and developing key components using methodology prescribed techniques.
- Communicating and negotiating with users, specialists, other staff and suppliers.
- Network connectivity troubleshooting, ping, tracert, telnet.
- Overseeing communication protocols, configuration, integration and security.
- Investigating, diagnosing and resolve all network problems.
- Maintaining pre-packaged software applications on the LAN.
- Cisco and HP switch configuration in particular VLAN configuration/troubleshooting.
- Operate in a demanding, constantly-changing, fast-paced environment while working as a team.

# **IT SYSTEMS & NETWORK ENGINEER**

#### Telecel Zimbabwe - Jan 2012 Feb 2018

Currently the second largest mobile phone network in Zimbabwe, with more than 2 500 000 active subscribers.

**Role Overview:** Responsible for the installation and maintenance of computer networks based on various technologies. **Network size managed:** 1000 + employees 30 stations and 2,5 million active subscribers

### **Responsibilities:**

- Maintained and installed data center systems.
- Designed and executed short plus long term strategic plans to assure infrastructure capacity attains current and future needs.
- Developed, executed and oversaw procedures, policies and related training plans for project management and infrastructure administration.
- Managed and established priorities for maintenance, design, development and analysis of entire infrastructure systems inclusive of LANs, WANs, internet, security and wireless implementations.
- Conducted research and recommended changes in services, products, protocols and standards to support development efforts and infrastructure procurement.
- Supervised data centre group and led, directed and utilised knowledge on best practices in area related to infrastructure.
- Defined and managed IT Disaster Recovery Strategy for organization.
- Defined software and hardware standards in collaboration with stakeholders and owners.
- Tested server performance plus provided network presentation statistics.
- Reported and prepared strategies to maintain server infrastructure.
- Ensured app security levels on network, infrastructure and servers are maintained.
- Oversaw operational costs.
- Provided long-term financial estimates for expanded functionality and user base.
- Directed and administered conditional network analysts plus technicians to provide leadership and direction.
- Negotiated with outsourcers, vendors and contractors for infrastructure-specific products and services secure.
- Performed feasibility studies for different upgrade projects, conversions and improvements.

### \*Additional information and references are available upon request.